

Reg. No.:

First Year MHA Degree Supplementary Examinations March 2025

Organizational Behaviour & Managerial Communication

(Common for 2013 and 2016 Scheme)

Time: 3 Hours

Max Marks: 100

- *Answer all questions to the point neatly and legibly • Do not leave any blank pages between answers • Indicate the question number correctly for the answer in the margin space*
- *Answer all parts of a single question together • Leave sufficient space between answers*
- *Draw table/diagrams/flow charts wherever necessary*
- *Write Section A and Section B in separate answer books (32 pages) Do not mix up questions from section A and section B*

QP Code: 127380

Section A – Organizational Behaviour

50

Essay:

(20)

1. Explain how as a future administrator you will be motivating the Doctors and nurses in a 300 bedded charitable trust Hospital

Short Essay:

(10)

2. Explain the Process of Decision Making taking the example of the procurement of a capital equipment

Short notes:

(4x5=20)

3. Mental health of Hospital employees
 4. Division of Labour
 5. Human elements in change management
 6. Ergonomics
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QP Code: 128380

Section B – Managerial Communication

50

Essay:

(20)

1. Explain how a feasibility report for a proposed Teaching Hospital will be made

Short Essay:

(10)

2. What is public relations. Discuss the tools of public relations.

Short notes:

(4x5=20)

3. Career planning
4. Minutes of the meeting
5. Agenda of the meeting
6. Perception
